

**A STUDY  
ON  
“CUSTOMER SATISFACTION REGARDING ELECTRICAL  
VEHICLES”**

**With reference to  
CASA TVS**

*A project report submitted to the  
Department of Commerce*

**P. B. SIDDHARTHA COLLEGE OF ARTS AND SCIENCE**

*In partial fulfilment of the requirement for the award of the degree of*

**BACHELOR OF COMMERCE**

*Submitted by:*

**CHERUVUPALLI VAMSI**

*Regd. No: 202607*

*Under the Guidance of*

**Sri. B.SANKAR BABU**

*M.Com., M.PHIL., LLB., P.HD*

*Asst. Professor*

**Department of Commerce**



**P. B. SIDDHARTHA COLLEGE OF ARTS AND SCIENCE  
An Autonomous College Accredited To “A+” By NAAC  
(Affiliated To KRISHNA UNIVERSITY, Machilipatnam)**

**VIJAYAWADA**

**2020-2023**

**P. B. SIDDHARTHA COLLEGE OF ARTS AND SCIENCE**  
**VIJAYAWADA - 10**



**CERTIFICATE**

This is to certify that this project work titled "**A STUDY ON CUSTOMER SATISFACTION REGARDING ELECTRICAL VEHICLE**" is a bonafide work done by **CHERUVUPALLI VAMSI**(Regd. No:202607) under my guidance and supervision in partial fulfilment of the requirement for the award of the Degree of Bachelor of Commerce in **P. B. SIDDHARTHA COLLEGE OF ARTS AND SCIENCE**, Vijayawada, Affiliated to Krishna University, Machilipatnam, during the academic year 2020 - 2023.

  
**B SANKAR BABU**

**Asst. Prof & Project Guide**

  
**Kona Narayana Rao**

**Head of Department**

  
**External Examiner**

**Head, Dept. of Commerce  
P.B. Siddhartha College of  
Arts & Science, VIJAYAWADA**



**CASA MOTORS PVT. LTD.**

No. 59A-1-5/2, K.P. Nagar,  
Vijayawada-520 010.  
S/R : 9100759111, 9100759222  
W/S : 9100759777, 9989491117  
E-mail : casamotors.tvs@gmail.com

### CERTIFICATE

This is certified that **Mr CHERUVUPALLI VAMSI** (Regd No 202607), student of B.com Business Process Management (BPM) of P. B. Siddhartha College of Arts & Science, Vijayawada has successfully completed her project work on "**A STUDY ON CUSTOMER SATISFACTION REGARDING ELECTRIC VEHICLES**" in our organization from **1<sup>st</sup> February 2023 to 8<sup>th</sup> May 2023**.

During this period, the student was found sincere and hard working.

For

CASA MOTORS PVT LTD



| 23